

PRIVACY POLICY

- Household Energy Price Index

Effective: 15 May 2018

Information we collect

Information you provide: When you sign up for the HEPI newsletter, complete online form, we ask you personal information such as name, company, job title, email address and country.

Cookies: Cookies are small pieces of text sent to your browser when you visit a site. They serve a variety of functions, like enabling us to remember certain information you provide to us as you navigate between pages on the HEPI website. We use cookies on the website to improve the quality of our service and track user trends.

No information collected from under 16-years old: Minors under the age of 16 should not provide any personal and or other information. The site does not knowingly accept personal information or other data from any such user.

How we use the information

The information we collect will enable us to send you the monthly update on European residential energy prices and the related newsletter.

We may use your information to fulfill any subscription requests, send you an e-mail confirming your subscription, and from time to time send you information for the purpose of informing you of any change or additions to any subscriptions.

We may also use information we collect for internal purposes such as auditing, data analysis and research to improve VaasaETT's products, services, and customer communications.

We will not sell any of your personal information or give it for third parties.

Safeguarding your information

We use commercially reasonable efforts to employ security measures designed to protect your personal information from access by unauthorized persons. These include, but are not limited to, encryption and firewalls. While VaasaETT strives to protect your personal information, we cannot warrant the security of any personal information, and ultimately you provide your personal information to us at your own risk.

Opting out

You may opt-out of email communications from us by clicking on a link provided in our promotional email messages or sending us an email at konstantinos.kanellos@vaasaett.com. After opting-out, you will no longer receive HEPI related communications. You also have the right to be forgotten.